

Boost Mobile Referral Program Terms & Conditions

Definitions

- *"Referrer": The existing Boost Mobile customer who has referred a personal contact to activate a phone service through sharing their unique referral code from Stamp Me.*
- *"Referee" or "referred friend": The new customer who receives the referral code from the referrer and activates a service with Boost Mobile.*
- *"User": the person who has a registered account on the Stamp Me App.*
- *"Referral Code": The unique code found on the back of the Boost Mobile digital Stamp Card for an active customer, on the Stamp Me App.*
- *"Boost Mobile": The telecommunications company offering the referral program and related phone services.*
- *"Stamp Me" or "we": the digital loyalty app used by Boost Mobile customers to earn rewards for bill payments, where the referral program is hosted, provided by Stamp Media Pty Ltd (ABN: 90 153 529 616)*
- *"Store": the registered Boost Mobile retailer as per the address specified on either the reward voucher, or back of the Boost Mobile stamp card found on the Stamp Me App.*
- *"Rewards" "reward credit" or "referral reward": The reward given to both the Referrer and Referee, which can be used against future qualifying transactions, claimed through the Stamp Me app.*
- *"Qualifying transaction": A transaction that meets the requirements for earning or redeeming rewards, as specified in the referral program details (e.g. a paid bill payment).*

Key Summary:

Rule	Details
Who can refer?	Any Boost Mobile customer who has at least one loyalty stamp collected over 30 days ago in the Stamp Me app.
Who can be referred?	New Boost Mobile customers who have not had a Boost service in the last 12 months.

Referral code validity	Referral codes never expire and can be used multiple times—but must only be shared privately with personal contacts.
When must the code be entered?	The referred friend must enter the referral code in the Stamp Me app within 30 days of activating their Boost Mobile service, or before collecting their second stamp—whichever comes first. After this point, referral eligibility is lost and cannot be reinstated.
Reward trigger	Both users receive a reward once the referred friend completes their first bill payment and receives a qualifying stamp.
Where can rewards be used?	Rewards can only be redeemed at the Boost Mobile store listed on the digital voucher. Rewards are not transferable between stores.
Reward format	Rewards are issued as digital vouchers via the Stamp Me app and must be redeemed through the app. No screenshots or print-outs will be accepted.
Maximum referrals	Referrers may earn up to 5 rewards (unless otherwise stated in the app). Referees can still earn a reward even if their referrer has reached the limit.

1. Eligibility

- Participation in the referral program is optional for Boost Mobile stores. Some locations may not offer or honor referral rewards. Please check with your local store before attempting redemption.
- Referrers must be an existing Boost Mobile customer with at least one stamp collected from a bill payment in the Stamp Me loyalty app.
- The referred friend must be a new Boost Mobile customer, who has not held a Boost service in the preceding 12 months.
- The referred friend has 30 days from the date of their activation to enter their referral code in the Stamp Me app, or until they get their second stamp, whichever comes first. After this, the ability to claim a referral code and associated referral rewards is lost and cannot be reinstated.

- Added lines do not qualify to participate in the referral program, and cannot claim reward credits.
- The referred friend must have collected a stamp from their first bill payment and entered the referrers code for both parties to receive the referral reward. No referral reward will be issued if no bill payment has been made.
- Free join stamps or bonus stamps are not considered as a transactional stamp collected from a bill payment.
- In some instances, it may take up to 10 business days after the Referee has activated their service, for both parties to receive their reward. Users should wait 10 business days before lodging a support enquiry.
- Any referral rewards are non-transferable and can only be used by the account holder ("User") who earned them.

2. Referral Code Use

- Each User will receive a unique referral code found on the back of their loyalty card.
- Referral codes are intended for personal use only. Commercial promotion is not allowed. The referral code must not be shared on any public forums, coupon websites, or similar code-sharing, third-party or promotional platforms. Sharing your referral code publicly shall result in immediate disqualification from the program and revocation of any earned stamps and rewards.
- Referral codes can be used multiple times and do not expire or change.

3. Referral Rewards

- Both the Referrer and the Referred Friend may receive a reward to claim when making a qualifying purchase on a future in-store visit, once the referred friend has collected a stamp from their first bill payment.
- Referral rewards are store-specific and can only be redeemed at the Boost Mobile location listed on the digital voucher. Rewards are not transferable between stores, and no substitutions or store swaps will be accepted.
- The referral reward will be issued in the form of an automatically generated digital voucher through the Stamp Me App, if both parties meet the eligibility requirements.
- The referral reward must be redeemed as a digital voucher through the Stamp Me loyalty app. No print-outs, screenshots or similar will be accepted.
- The referral reward must be redeemed in one go, and cannot be split or transferred in any other way.
- The value of the reward is subject to change at any time without prior notice.
- Each Referrer is subject to a reward limit, which is visible within the referral area of the Stamp Me App, regardless of the number of successful referrals achieved.

- A referee will still earn reward vouchers, even if the referrer has reached the maximum reward limit.

4. Expiry and Liability

- Stamp Me is not liable for any expired, lost, or stolen reward vouchers.
- Stamp Me is not responsible for any failure or delay in reward redemption due to technical issues, app downtime, or service outages. We will make reasonable efforts to resolve such issues promptly.
- It is the responsibility of the User to ensure the security and validity of their reward vouchers.
- All reward vouchers issued via the Stamp Me App will have an expiry date as shown in the app. It is the User's responsibility to redeem their reward before expiry. Expired rewards cannot be reinstated.
- Stamp Me is not liable for any accidental redemptions when no reward has been received. The User may contact the store directly to appeal, and it is at their discretion whether to reinstate it. Their decision is final.
- We reserve the right to remove any reward vouchers without prior notice.

5. Program Changes

- Stamp Me and Boost Mobile stores reserve the right to modify or terminate the referral program at any time, without notice.
- Any changes to the program will be effective immediately upon posting the revised terms on our website or through the Stamp Me loyalty app.

6. Fraudulent Activity

- Duplicate accounts, or attempts to refer individuals who share the same mobile number, email address, or billing details as the Referrer will be considered fraudulent activity and may result in disqualification from the program.
- Any fraudulent or abusive activity related to the referral program will result in immediate disqualification from the loyalty program.
- We reserve the right to investigate any referral activity that we suspect to be in violation of these terms and conditions.

7. Redemption of Rewards

- Rewards received through the referral program can only be redeemed against future qualifying transactions and cannot be exchanged for cash or any other form of compensation.
- All rewards must be redeemed through the Stamp Me loyalty app as specified in the program details.

- Stamp Me and Boost Mobile do not accept responsibility for the non-acceptance or rejection of rewards by the Boost Mobile store.

8. Program Participation

- Participation in the referral program is voluntary.
- By participating in the program, you agree to comply with all applicable U.S. laws and regulations.

9. Contact Information

- For any questions or concerns regarding the referral program, please contact our customer support team through the Stamp Me App or the Stamp Me website.
- For any queries regarding your Boost Mobile account or billing, please contact Boost Mobile directly on 833-502-BOOST (6678).

10. Governing Law

- These terms and conditions are governed by the laws of the United States, and any disputes will be resolved in accordance with U.S. law.

By participating in the referral program, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions.

Thank you for being a valued customer and for helping us grow our community!